

**Customer Satisfaction Index of Singapore (CSISG)
Corporate Services Order Form**

Subscriber: _____ Co. Reg. No.: _____
 Address: _____

 Contact Person*: _____ Tel: _____
 Email: _____ Fax: _____

For companies who are not measured in CSISG 2008 but are interested to purchase a report, please contact Linda Tay, tel: 6828-0111 or email: ise@smu.edu.sg

Description	Fee without WDA subsidy	Fee with WDA subsidy**	Quantity	Amount
CSISG 2008 Corporate Subscription <ul style="list-style-type: none"> National Report 2008 Benchmarking Report Cross-industry benchmarking of 3 CSISG measured companies Please indicate selection of companies: _____ _____ _____	\$50,000	\$3,000		
Additional Strategic Comparison Selection <ul style="list-style-type: none"> Please indicate selection: _____		\$500 each		
			Total	
			7% GST	
			Grand Total	

Accepted and Confirmed by
 Name, Signature and Company Stamp
 of Authorised Representative: _____
 Designation: _____
 Date: _____

Please complete the order form and return it together with a cheque* to**
Institute of Service Excellence at SMU (ISES)
 c/o Caroline Lim, Director
 Singapore Management University
 Administration Building
 81 Victoria Street
 Singapore 188065

* All reports are dispatched by courier to the Contact Person indicated in this form upon receipt of signed subscriber agreement (if applicable) and the receipt of full payment, unless otherwise indicated.

** The fees for the CSISG 2008 Corporate Subscription report is subsidised by the Singapore Workforce Development Agency (WDA) who is a partner in the development of CSISG jointly with Singapore Management University (SMU). Please seek prior confirmation from the Institute of Service Excellence at SMU (ISES) about your eligibility for this subsidy.

The company agrees that the order is binding once this order form is received and confirmed by ISES. This order form is to be sent by post to ISES. Note that there will be no refund once the order is confirmed.

*** Cheque should be crossed and made payable to **Singapore Management University**. Telegraphic and interbank transfers are also available; please contact us for more details.

